



*We're getting ready for an exciting change!*

**Coming December 1st!**

## **NEW Registration Software**

**We will be transitioning to the new system December 1st** (through into the New Year). Please allow a few extra minutes for our team to assist you with your program registration and membership renewals during this transition.

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### **New Facility Access Cards**

During a regular visit in **December**, our reception team will take a new photo and issue you a new access card. With the new software, we are pleased to offer a choice of a photo membership or a key tag card.

**WIN AN ANNUAL PASS!** You will be automatically entered to win an annual pass after setting up your new facility access card in **December**. The winner will have their existing membership extended by one (1) year. *Winner chosen by random draw; announced in January.*

### **Winter/Spring 2017 Program Registration**

**Program Registration will open December 1st.** All program registrations will be processed in the new software. Although best efforts will be made to migrate your account and ensure a seamless first registration in the new system, please allow a few extra minutes for our team members to verify your information or create a new account for you/your family.

For each registration completed in **December**, **you will be entered to WIN \$50 towards a program of your choice.** 3 winners will be chosen by random draw in January.

*The \$50 program credit prize can be used for a future registration only.*

*Your patience and understanding during this transition is appreciated.*