



***NEW* Electric Vehicle Charging User Fee**

\$1 per hour

July 4, 2017

Due to the increasing demand for the electric vehicle charging station, a user fee of \$1.00 per hour will come into effect beginning July 4, 2017. All user fees collected will be used to fund sustainability initiatives through the Township's Sustainability Reserve Fund.

Payment Options:

1. **Download App:** A mobile app for "FLO.ca" is available for **Android** and **Apple** phones. Within the app, select the green marker for the charging station on the map. 
2. **Order idFLO card:** Order your own FLO card at a cost of \$15 by visiting flo.ca/signup.
3. **Customer Support:** If you experience difficulty with either option, please call 1-855-543-8356.

Why are you charging a fee?

- **Manage increasing demand.** Since 2014, station use has increased by more than 50% each year.
- **Limit length of charging sessions.** A time based fee encourages EV drivers to move their vehicle once the battery is sufficiently charged.
- **Provide neighbourhood charging for EV drivers without access to charging at home.** EV drivers living in rental apartments or stratified condos are less likely to have access to EV charging at home.
- **Avoid conflict between station users.** On rare occasions there have been disputes between drivers of 100% electric vehicles and drivers of plug-in hybrid electric vehicles.
- **Reduce range anxiety for current and prospective EV drivers.** Introducing a fee helps to ensure that stations are more readily available for EV drivers that require a charge to complete their travels. It is generally expected that the majority of EV charging will take place at home.

For more information, please contact:

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